Data Protection

GDPR

Contents

Aims:

Young Lewisham Project (YLP) aims to ensure that all personal data collected about individuals, including learners, staff and others, is collected, stored and processed in accordance with the General Data Protection Regulation (GDPR) and the expected provisions of the Data Protection Act 2018 (DPA2018) as set out in the Data Protection Bill.
This policy applies to all personal data, regardless of whether it is in paper or electronic.

Legislation and guidance:

This policy meets the requirements of the UK and EU GDPR and the expected provisions of the DPA 2018. It is based on guidance published by the Information Commissioner's Office (ICO) on the GDPR and the ICO's code of practice for subject access requests.
It also reflects the ICO's code of practice for the use of surveillance cameras and personal information.

Definition of Data Protection Terms

Data Subjects means an identified or identifiable natural person. For example, we process personal information about parents, staff members and pupils each of whom is a data subject.

Personal Information means any information about a data subject. Examples of personal information could include information about a pupil's attendance, medical conditions, Special Educational Needs requirements or photographs.

Privacy Notices are documents provided to data subjects which explain, in simple language, what information we collect about them, why we collect it and why it is lawful to do so. They also provide other important information which we are required to provide under data protection laws.

Data Controllers determine the purpose and means of processing personal information. They are responsible for establishing practices and policies in line with the GDPR. The School is a 'Data Controller'.
Data Users are those of our staff members whose work involves processing personal information. Data users must protect the data they handle in accordance with this Policy and any applicable data security procedures at all times.

Processing means when personal information is used in a particular way. For example, we may need to collect, record, organise, structure, store, adapt or delete personal information. When we do this, we will be 'Processing'.

Special Category of Personal Information means data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, genetic data, biometric data, health data, data concerning a data subject's sex life or sexual orientation. These types of personal information are regarded as being more 'sensitive' and the law requires increased safeguards to be in place if we are to process this type of data.

Data Protection Principles

When we Process Personal Information, we will do so in accordance with the 'data protection principles. In this regard, we will ensure that Personal Information is:-

When we Process Personal Information, we will do so in accordance with the 'data protection principles. In this regard, we will ensure that Personal Information is:

1. Processed lawfully, fairly and in a transparent manner **(Lawfulness, Fairness and Transparency**).
2. Collected only for specified, explicit and legitimate purposes (**Purpose Limitation**).
3. Adequate, relevant and limited to what is necessary in relation to the purposes for which it is Processed (**Data Minimisation**).
4. Accurate and where necessary kept up to date (**Accuracy**).
5. Not kept in a form which permits identification of Data Subjects for longer than is necessary for the purposes for which the data is Processed (**Storage Limitation**).
6. Processed in a manner that ensures its security using appropriate technical and organisational measures to protect against unauthorised or unlawful Processing and against accidental loss, destruction or damage (**Security, Integrity and Confidentiality**).

We recognise that not only must we comply with the data protection principles, we must also demonstrate our compliance with these principles (**Accountability**).

Special categories of personal data:

Personal data which is more sensitive and so needs more protection, including information about individuals:

- Racial or ethnic origin

- Political opinions
- Religious or philosophical beliefs
- Trade union membership
- Genetics
- Biometrics (such as finger prints, retina, and iris patterns), where used for identification purposes.
- Health – physical or mental
- Sex life or sexual orientation

Processing

Anything done to personal data, such as collecting, recording, organising, structuring, storing, adapting, altering, retrieving, using, disseminating, erasing or destroying. Processing can be automated or manual.

Data subject

The identified or identifiable individual whose personal data is held or processed.

Data controller

A person or organisation that determines the purposes and the means of processing of personal data.

Data processor

A person or other body, other than an employee of the data controller, who processes personal data on the behalf of the data controller.

Personal data breach

A breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to personal data.

The Data Controller

Young Lewisham Project processes personal data relating to parents, pupils, staff, trustees, visitors and others, and therefore is a data controller.
Young Lewisham Project is registered as a data controller with the ICO and will renew this registration annually or as otherwise legally required.

Roles and responsibilities

This policy applies to all staff employed by Young Lewisham Project, and to external organisations or individuals working on our behalf and with. Staff do not comply with this may face disciplinary action.

Governing Body

Trustees have overall responsibility for ensuring that the young Lewisham Project complies with all relevant data protection obligations.

Data Protection Officer

The data protection officer (DPO) is responsible for overseeing the implementation of this policy, monitoring our compliance with data protection law, and developing related policies and guidelines where applicable.

They will provide an annual report of their activities directly to the governing board and, where relevant, report to the board their advice and recommendations for the young Lewisham Projects data protection issues.

The DPO is also the first point of contact for individuals whose data the Young Lewisham Project processes, and for the ICO. (information commissioner's office)

Full details of the DPO's responsibilities are set in their job description.

Operations Manager

The Operations Manager acts as the representative of the data controller on a day-to-day basis.

All Staff:

Staff are responsible for:

- Collecting, storing and processing any personal data in accordance with this policy.
- Informing Young Lewisham Project of any changes to their personal data, such as a change of address.
- Contacting the DPO in the following circumstances:

  - With any questions about the operation of this policy, data protection law, retaining personal data or keeping personal data secure.
  - If they have concerns about this policy is not being followed.
  - If they are unsure whether or not they have a lawful basis to use personal data in a particular way.
  - If they need to rely on or capture consent, draft a privacy notice, deal with data protection fights invoked by an individual, or transfer personal data outside the European Economic Area.
  - If there has been a data breech.
  - Whenever they are engaging in a new activity that may affect the privacy rights of individuals.
  - If they help with contracts or shaping personal data with third parties.

Collecting personal data:

Lawfulness, fairness and transparency.

We will only process data where we have one of 6 ‘lawful bases’ (legal reasons) to do so under data protection law;

- The data needs to be processed so that Young Lewisham Project can fulfil a contract with the individual, or the individual has asked Young Lewisham Project to take specific steps before entering into a contract.
- The data needs to be processed so that Young Lewisham Project can comply with a legal obligation.
- The data needs to be processed to ensure the vital interests of the individual e.g. to protect someone’s life.
- The data needs to be processed so that Young Lewisham Project, as a public authority, can perform a task in the public interest, and carry out its official functions.
- The data needs to be processed for the legitimate interests of Young Lewisham Project or a third party (provided the individual’s rights and freedoms are not overridden).
- The individual (or the parent/carer when appropriate in the case of a young person) has freely given clear consent.

For special categories of personal data, we will also meet one of the special category conditions for processing which are set out in the GDPR and Data Protection Act 2018. If we offer online services to young people, such as apps, and we intend to rely on consent as a basis for processing, we will get parental consent (except for online counselling and preventive services).

Whenever we first collect personal data directly from individuals, we will provide them with the relevant information required by data protection law.

Limitation, minimisation and accuracy:

We will only collect personal data for specified, explicit and legitimate reasons. We will explain these reasons to the individuals when we first collect their data.

If we want to use personal data for reasons other than those given when we first obtained it, we will inform the individuals concerned before we do so, and seek consent where necessary.

Staff must only process personal data where it is necessary in order to do their jobs.

When staff no longer need the personal data the hold, they must ensure it is deleted or anonymised. This will be done in accordance with the Information and Records Management.

Sharing personal data:

We will not normally share personal data with anyone else, but may do so where:

- There is an issue with a pupil or parent/carer that puts the safety of our staff at risk.
- We need to liaise with other agencies – we will seek consent as necessary before doing this.

- Our suppliers or contractors need data to enable us to provide services to our staff and young people – for example, IT companies. When doing this, we will:
  - Only appoint suppliers or contractors which can provide sufficient guarantees that they comply with data protection law.
  - Establish a data sharing agreement with the supplier or contractor, either in the contract or as a standalone agreement, to ensure the fair and lawful processing of any personal data we share.
  - Only share data that the supplier or contractor needs to carry out their service, and information necessary to keep them safe while working with us.

We will also share personal data with law enforcement and government bodies where we are legally required to do so, including for:

- The prevention or detection of crime and/or fraud
- The apprehension or prosecution of offenders
- The assessment or collection of tax owed to HMRC
- In connection with legal proceedings
- Where the disclosure is required to satisfy our safeguarding obligations
- Research and statistical purposes, as long as personal data is sufficiently anonymised or consent has been provided.

We may also share personal data with emergency services and local authorities to help them to respond to an emergency situation that affects any of our young people or staff.

Where we transfer personal data to a country or territory outside the European Economic Are, we will do so in accordance with data protection law.

Subject access requests and other rights of individuals:

Subject access requests

Individuals have a right to make a 'subject access request' to gain access to personal information that the Young Lewisham Project holds about them. This includes:

- Confirmation that their personal data is being processed
- Access to a copy of the data
- The purposes of the data processing
- The categories of personal data concerned
- Who the data has been, or will be, shared with
- How long the data will be stored for, or if this isn't possible, the criteria used to determine this period.
- The source of the data, if not the individual
- Whether any automated decision – making is being applied to their data, and what the significance and consequences of this might be for the individual.

Subject access requests must be submitted in writing, either by letter, email or fax to the DPO. They should include:

- Name of individual
- Correspondence address
- Contact number and email addresses

- Details of the information requested

If staff receive a subject access request they must immediately forward it to the DPO.

Children and subject access requests

Personal data about a young person belongs to the young person, and not the young person's parents or carers. For a parent or carer to make a subject access request with respect to their child, the child must either be unable to understand their rights and the implications of a subject access request, or have given their consent. Children below the age of 12 are generally not regarded to be mature enough to understand their rights and the implications of a subject access request. Therefore, most subject access requests from parents or carers of young people at Young Lewisham Project may be granted without the express permission of the young person. This is not a rule and a young person's ability to understand their rights will always be judged on a case-by-case basis.

Responding to subject access requests:

When responding to requests, we:

- May ask the individual to provide 2 forms of identification
- May contact the individual via phone to confirm the request was made
- Will respond without delay and within 1 month of receipt of the request
- Will provide the information free of charge
- May tell the individual we will comply within 3 months of receipt of the request.
- Will provide the information free of charge
- May tell the individual we will comply within 3 months of receipt of the request, where a request is complex or numerous. We will inform the individual of this within 1 month, and explain why the extension is necessary.

We will not disclose information if it:

- Might cause serious harm to the physical or mental health of the pupil or another individual
- Would reveal that the child is at risk of abuse, where the disclosure of that information would not be in the child's best interests
- Is contained in adoption or parental order records
- Is given to a court in proceedings concerning the child

If the request is unfounded or excessive, we may refuse to act on it, or charge a reasonable fee which considers administrative costs.

A request will be deemed to be unfounded or excessive if ot is repetitive, or asks for further copies of the same information.

When we refuse a request, we will tell the individual why, and tell them they have the right to complain to the ICO.

Other Data protection rights of the individual:

In addition to the right to make a subject access request (see above), and to receive information when we are collecting their data about how we use and process it, individuals also have the right to:

- Withdraw their consent to processing at any time
- Ask us to rectify, erase or restrict processing of their personal data, or object to the processing of it (in certain circumstances)
- Prevent use of their personal data for direct marketing
- Challenging processing which has been justified on the basis of public interest.
- Request a copy of agreements under which their personal data is transferred outside of the European Economic Area
- Object to decisions based solely on automated decision making or profiling (decisions taken with no human involvement, that might negatively affect them)
- Prevent processing that is likely to cause damage or distress
- Be notified of a data breach in certain circumstances
- Make a complaint to the ICO
- Ask for their personal data to be transferred to a third party in a structured, commonly used and machine-readable format (in certain circumstances)

Individuals should submit any request to exercise these rights to the DPO. If staff receive such a request, they must immediately forward it to the DPO.

Parental requests to see the educational record:

Parents, or those with parental responsibility, have a legal right to free access to their Young person's educational record (which includes most information about a pupil) within 15 working days of receipt of a written request.

CCTV:

We use CCTV in various locations around Young Lewisham Projects site to ensure it remains safe. We will adhere to the ICO's code of practice for the use of CCTV.
We do not need to ask individuals permission to use CCTV, but we make it clear where individuals are being recorded. Security Cameras are clearly visible and accompanied by prominent signs explaining that CCTV is in use.

Any inquiries about the CCTV system should be directed to the Young Lewisham Projects office.

Photographs and videos:

As part of Young Lewisham Projects activities, we will take photographs and record images of individuals within Young Lewisham Project.
We will obtain written consent from parents/carers for photographs and videos to be taken of their young person for communication, marketing and promotional materials. We will clearly explain how the photograph and/or video will be used to both the parent/carer and young person.

Use may include:

- Within Young Lewisham Project notice boards and in the Young Lewisham projects magazines, brochures, newsletters, etc
- Outside of school by external agencies such as photographers, newspapers, campaigns
- Online on our school website or social media pages

Consent can be refused or withdrawn at any time. If consent is withdrawn, we will delete the photograph or video and not distribute it further.
When using photographs and videos in this way we will not accompany them with any other personal information about the child, to ensure they cannot be identified.

Data protection by design and default:

We will put measures in place to show that we have integrated data protection into all of our data processing activities, including:

- Appointing a suitably qualified DPO, and ensuring they have the necessary resources to fulfil their duties and maintain their expert knowledge.
- Only processing personal data that is necessary for each specific purpose of processing, and always in line with the data protection principles set out in relevant data protection law.
- Completing privacy impact assessments where the Young Lewisham Projects processing of personal data presents a high risk to rights and freedoms of individuals, and when introducing new technologies (the DPO will advise on this process)
- Integrating data protection into internal documents including this policy, any related policies and any other data protection matters; we will also keep a record of attendance
- Regularly conducting reviews and audits to test our privacy measures and make sure we are compliant
- Maintaining records of our processing activities, including:

    - For the benefit of data subjects, making available the name and contact details of Young Lewisham Project and DPO and all information we are required to share about how we use and process their personal data
    - For all personal data that we hold, maintaining an internal record of the type of data, data subject, how we are storing the data, retention periods and how we are keeping the data secure.

Data security and storage of records:

We will protect data and keep it safe from unauthorised or unlawful access, alteration, processing or disclosure, and against accidental or unlawful loss, destruction or damage.
In Particular:

- Paper-based records and portable electronic devices, such as laptops and hard drives that contain personal data are kept under lock and key when not in use.
- Papers containing confidential personal data must not be left on office desks, workshops, pinned to notice/display boards, or left anywhere else where is general access
- Where personal information needs to be taken off site, staff must sign it in and out from Young Lewisham Projects office.
- Passwords that are at least 8 characters long containing letters and numbers are used to access computers, laptops and other electronic devices. Staff and young people are reminded to change their passwords at regular intervals.
- Encryption Software is used to protect all portable devices and removable devices are expected to follow the same security procedures as for school-owned equipment.
- Where we need to share personal data with a third party, we carry out due diligence and take reasonable steps to ensure it is stored securely and adequately protected

Disposal of records:

Personal data that is no longer needed will be disposed of securely. Personal data that has become inaccurate or out of date will also be disposed of securely, where we cannot or do not need to rectify or update it. For example, we will shred or incinerate paper-based records, and overwrite or delete electronic files. We may also use a third party to safely dispose of records on Young Lewisham Project's behalf. If we do so, we will require the third party to provide sufficient guarantees that it complies with data protection law.

Personal data breaches:

Young Lewisham Project will make all reasonable endeavours to ensure that there are no personal data breaches.

In the unlikely event of a suspected data breach, we will follow the procedure set out in appendix 1.

When appropriate, we will report the data breach to the ICO within 72 hours. Such breaches at Young Lewisham Project context may include, but not limited to:

- Theft of a laptop containing non-encrypted personal data.
- Safeguarding information being made available to an unauthorised person.

Training:

All staff and trustees are provided with adta protection training as part of their induction process.

Data protection will also form part of continuing professional development, where changes to legislation, guidance or Young Lewisham Projects processes make it necessary.

Monitoring arrangements:

The DPO is responsible for monitoring and reviewing this policy. This policy will be reviewed and updated if necessary when the Data Protection Bill receives royal assent and becomes law (as the Data Protection Act 2018) – If any changes are made to the bill that effect Young Lewisham Projects practice. Otherwise, or from then on, this policy will be reviewed every 2 years and shared with the Trustees and staff.

Links with other policies:

This data protection policy is linked to our:

- Acceptable use policy
- Online Safety Policy
- Staff Code of Conduct Policy
- Child Protection and Safeguarding Policy

Appendix 1: Personal data breach procedure:

This procedure is based on guidance on personal data breaches produced by the ICO.

- On finding or causing a breach, or potential breach, the staff member or data processor must immediately notify the DPO.
- The DPO will investigate the report, and determine whether personal data has been accidently or unlawfully:

  - Lost
  - Stolen
  - Destroyed
  - Altered
  - Disclosed or made available where it should not have been
  - Made available to unauthorised people.

- The DPO will alert the Operations Manager and the chair of Trustees
- The DPO will make all reasonable efforts to contain and minimise the impact of the breach, assisted by relevant staff members or data processors where necessary. (Actions relevant to specific data types are set out at the end of this procedure)
- The DPO will assess the potential consequences, based on how serious they are, and how likely they are to happen
- The DPO will work out whether the breach must be reported to the ICO. This must be judged on a case-by-case basis. To decide, the DPO will consider whether the breach is likely to negatively affect people's rights and freedoms, and cause them any physical, material or non-material damage (e.g. emotional distress), including through:

  - Loss of control over their data

- Discrimination
- Identity theft or fraud
- Financial loss
- Unauthorised reversal of pseudonymisation (for example, key-coding)
- Damage to reputation
- Loss of confidentiality
- Any other significant economic or social disadvantage to the individual(s) concerned

If it's likely that there will be a risk to people's rights and freedoms, the DPO must notify the ICO.

- The DPO will document the decision (either way), in case it is challenged at a later date by the ICO or an individual affected by the breach. Documented decisions are stored on Young Lewisham Projects admin server.
- Where the ICO must be notified, the DPO will do this via the 'report a breach' page of the ICO website within 72 hours. As required, the DPO will set out:
  - A Description of the nature of the personal data breach including, where possible:
  - The categories and approximate number of individuals concerned
- The categories and approximate number of personal data records concerned
  - The name and contact details of the DPO
  - A description of the likely consequences of the personal data breach
  - A description of the measures that have been, or will be taken, to deal with the breach and mitigate any possible adverse effects on the individual(s) concerned
- If all the above details are not yet known, the DPO will report as much as they can within 72 hours. The report will explain that there is a delay why, and when the DPO will submit the remaining information as soon as possible
- The DPO will also assess the risk to individuals, again based on the severity and likelihood of potential or actual impact. If the risk is high, the DPO will promptly inform, in writing, all individuals whose personal data has been breached. This notification will set out:
  - The name and contact details of the DPO
  - A description of the likely consequences of the personal data breach
  - A description of the measure that have been, or will be, taken to deal with the data breach and mitigate any possible adverse effects on the individual(s) concerned
- The DPO will notify any relevant third parties who can help mitigate the loss to individuals – for example, the police, insurers, banks or credit card companies
- The DPO will document each breach, irrespective of whether it is reported to the ICO. For each breach, this record will include the:
  - Facts and cause
  - Effects
  - Action taken to contain it and ensure it dies not happen again (such as establishing more robust processes or providing further training for individuals)

  Records of all breaches will be stored on the school's admin server.
- The DPO and Operations Manager will meet to review what happened and how it can be stopped from happening again. This meeting will happen as soon as reasonably possible.

Actions to minimise the impact of data breaches:

We will take the actions set out below to mitigate the impact of different types of data breach, focusing especially on breaches involving particularly risky or sensitive information. We will review the effectiveness of these actions and amend them as necessary after any data breach.

Sensitive information being disclosed via email (including safeguarding records):

- If special category data (sensitive information) is accidentally made available via email to unauthorised individuals, the sender must attempt to recall the email as soon as they become aware of the error
- Members of staff who receive personal data sent in error must alert the sender and the DPO as soon as they become aware of the error
- If the sender is unavailable or cannot recall the email for any reason, the DPO will ask the ICT department to recall it
- In any cases where the recall is unsuccessful, the DPO will contact the relevant unauthorised individuals who received the email, explain that the information was sent in error, and request that those individuals delete the information and do not share, publish, save or replicate it in any way
- The DPO will ensure we receive a written response from all the individuals who received the data, confirming that they have complied with this request.
- The DPO will carry out an internet search to check that the information has not been made public; if it has, we will contact the publisher/website owner or administrator to request that the information is removed from their website and deleted.

Sensitive information being disclosed via Young Lewisham Projects website:

- Member of staff who discovers the sensitive information to inform the DPO as soon as possible.
- DPO to arrange for information to be removed from the Young Lewisham Projects website immediately.
- Parents/carers to be informed that sensitive information was available on the website and that action has been taken to remove it.
- DPO to follow data breach protocols.

Confidentiality:

The staff at the Young Lewisham Project are available at all times to listen to and help (to the best of our ability) any member of the project with any problems of difficulties that they are experiencing.
Problems maybe school, health related, difficulties at home or within relationships, personal problems or indeed anything that may occur in a young person's life.

Whilst we are happy to treat most conversations in a confidential manner we must point out that if a young person makes a disclosure to us which indicates to us that a young person maybe in danger (ie. Abused, either physically, mentally or sexually) or present a danger to others then we may have to pass/share this information with other members of staff and/or the project Operations Manager. At the discretion of the project manager the information may have to be referred to another agency, for example a social worker or the police.

Reviewed by: Dominique Gorman **Date:** 06/01/23

Next review date: 06/01/24